CRITERIA V: STUDENT SUPPORT

- 5.1.5: THE INSTITUTION HAS A TRANSPARENT MECHANISM FOR TIMELY REDRESSAL OF STUDENT GRIEVANCES INCLUDING SEXUAL HARASSMENT AND RAGGING CASES
- 1. IMPLEMENTATION OF GUIDELINES OF STATUTORY/REGULATORY BODIES
- 2. ORGANISATION WIDE AWARENESS AND UNDERTAKINGS ON POLICIES WITH ZERO TOLERANCE
- 3. MECHANISMS FOR SUBMISSION OF ONLINE/OFFLINE STUDENTS' GRIEVANCES
- 4. TIMELY REDRESSAL OF THE GRIEVANCES THROUGH APPROPRIATE COMMITTEES

Vasant Kunj, New Delhi-110070

(Affiliated to Guru Gobind Singh Indraprastha University, New Delhi)
Recognized u/s 2(f) by UGC & Accredited with 'A' Grade by NAAC
Participant of UNGC & UNPRME, New York
ISO 9001:2015 Quality Certified

30th July, 2021

<u>Details of Cases handled by the Student Grievances, Internal Complaint and</u> <u>Anti Ragging Committee during the Academic Year 2020-2021</u>

The Institute have taken stringent measures including awareness classes, public notices, oath taking, talks, seminars etc. to prevent any kind of student harassment including sexual harassment and ragging, Details of Cases handled by the Student Grievances, Internal Complaint and Anti Ragging Committee during the Academic Year 2020-21 are as follows:

Committee	Type of the complaint	Date	Name of the complainant	Action Taken	Time taken for action	Remarks
Student Grievance	Security fee refund issue	12.10.2020	Ankit Pandey	Advisory issued to Accountant	3 days	Amount was credited before the complaint but not checked by the student.
Internal Complaint	Nil	NA	NA	NA	NA	NA
Anti- Ragging	Nil	NA	NA	NA	NA	NA

Director



Jagannath International Management School Vasant Kunj, New Delhi-110070

(Affiliated to Guru Gobind Singh Indraprastha University, New Delhi) Recognized u/s 2(f) by UGC & Accredited with 'A' Grade by NAAC Participant of UNGC & UNPRME, New York

ISO 9001:2015 Quality Certified

31st July, 2020

<u>Details of Cases handled by the Student Grievances, Internal Complaint and</u> <u>Anti Ragging Committee during the Academic Year 2019-2020</u>

The Institute have taken stringent measures including awareness classes, public notices, oath taking, talks, seminars etc. to prevent any kind of student harassment including sexual harassment and ragging, Details of Cases handled by the Student Grievances, Internal Complaint and Anti Ragging Committee during the Academic Year 2019-20 are as follows:

Committee	Type of the complaint	Date	Name of the complainant	Action Taken	Time taken for action	Remarks
Student Grievance	Nil	NA	NA	NA	NA	NA
Internal Complaint	Nil	NA	NA	NA	NA	NA
Anti- Ragging	Nil	NA	NA	NA	NA	NA

Director

Assaul Knul Oct bkr. 8 Chool Nasaul Knul Oct bkr. 9 Chool Nasaul Knul Oct bkr. 9 Chool Oct

Vasant Kunj, New Delhi-110070

(Affiliated to Guru Gobind Singh Indraprastha University, New Delhi)
Recognized u/s 2(f) by UGC & Accredited with 'A' Grade by NAAC
Participant of United Nations Global Compact, New York
ISO 9001:2015 Quality Certified

30th July, 2019

<u>Details of Cases handled by the Student Grievances, Internal Complaint and</u> Anti Ragging Committee during the Academic Year 2018-2019

The Institute have taken stringent measures including awareness classes, public notices, oath taking, talks, seminars etc. to prevent any kind of student harassment including sexual harassment and ragging, Details of Cases handled by the Student Grievances, Internal Complaint and Anti Ragging Committee during the Academic Year 2018-2019 are as follows:

Committee	Type of the complaint	Date	Name of the complainant	Action Taken	Time taken for action	Remarks
Student Grievance	Nil	NA	NA	NA	NA	NA
Internal Complaint	Nil	NA	NA	NA	NA	NA
Anti- Ragging	Nil	NA	NA	NA NA	NA	NA

Director

Sec. B Se

Vasant Kunj, New Delhi - 110070

(Affiliated to Guru Gobind Singh Indraprastha University, New Delhi) Grade 'A' accredited by NAAC and ISO 9001:2015 Quality Certified Recognised u/s 2(f) by UGC

31st July, 2018

<u>Details of Cases handled by the Student Grievances, Internal Complaint and</u> <u>Anti Ragging Committee during the Academic Year 2017-2018</u>

The Institute have taken stringent measures including awareness classes, public notices, oath taking, talks, seminars etc. to prevent any kind of student harassment including sexual harassment and ragging, Details of Cases handled by the Student Grievances, Internal Complaint and Anti Ragging Committee during the Academic Year 2017-2018 are as follows:

Committee	Type of the complaint	Date	Name of the complainant	Action Taken	Time taken for action	Remarks
Student Grievance	Nil	NA	NA	NA	NA	NA
Internal Complaint	Nil	NA	NA	NA	NA	NA
Anti- Ragging	Nil	NA	NA	NA	NA	NA

Director



Vasant Kunj, New Delhi - 110070

(Affiliated to Guru Gobind Singh Indraprastha University, New Delhi) Grade 'A' accredited by NAAC and ISO 9001:2008 Quality Certified Recognised u/s 2(f) by UGC

31st July, 2017

Details of Cases handled by the Student Grievances, Internal Complaint and Anti Ragging Committee during the Academic Year 2016-2017

The Institute have taken stringent measures including awareness classes, public notices, oath taking, talks, seminars etc. to prevent any kind of student harassment including sexual harassment and ragging, Details of Cases handled by the Student Grievances, Internal Complaint and Anti Ragging Committee during the Academic Year 2016-2017 are as follows:

Committee	Type of the complaint	Date	Name of the complainant	Action Taken	Time taken for action	Remarks
Student Grievance	Nil	NA	NA	NA	NA	NA
Internal Complaint	Nil	NA	NA	NA	NA	NA
Anti- Ragging	Nil	· NA	NA	NA	NA	NA

Director

